

Statfree i Limited Lifetime & 8 Year Ergonomic Warranty

- Defects in material or workmanship - 1 year
- Electricals - lifetime
- Ergonomic performance - 8 year pro rata

Charleswater expressly warrants that for a period of one (1) year from the date of purchase, Statfree i products will be free of defects in material (parts) and workmanship (labor). However, we guarantee the dissipative/conductive mat properties for the life of the mat. Damage to matting caused by misuse of any kind, including using inappropriate cleaners is not covered by our Limited Warranty. In addition, we warrant Statfree i will retain its exceptional ergonomic performance for 8 years.

Oil and Chemical Resistance / Nitrile compound: In areas that are exposed to grease and oil, use Nitrile rubber. Nitrile rubber (acrylonitrile butadiene rubber) has resistance to aliphatic and aromatic hydrocarbons, acid and alkali. Examples include motor oil, hydraulic oil and petroleum greases and paint thinner. Nitrile rubber performs poorly when exposed to oxygenated solvents and chlorinated hydrocarbons. Examples include MEK (methyl ethyl ketone) methylene chloride, xylene and bleach. Please inquire about specific applications. Mats in oily areas must be properly maintained. Warranty is pro-rated from time of purchase. Warranty does not cover misuse of product such as heavy forklift traffic, spiked shoes or lack of maintenance.

Within the warranty period, a credit for purchase of replacement Charleswater Statfree i™ Conductive Ergonomic Rubber Interlocking Room System, or, at our option, the mat will be repaired or replaced free of charge. If product credit is issued, the amount will be calculated by multiplying the unused portion of the expected eight year life times the original unit purchase price. Call our Customer Service Department at 00 44 (0) 1892-665313 for a Return Material Authorization (RMA) and proper shipping instructions and address. Please include a copy of your original packing slip, invoice, or other proof of date of purchase. Any product under warranty should be shipped prepaid to the Charleswater factory.